

PRESS RELEASE
For immediate release

Urgences-santé has a permanent presence at Montréal-Trudeau airport



Montréal, April 27, 2018 – Passenger traffic at Montréal-Trudeau airport is growing dramatically with a 32% increase over the last five years. To respond to this sustained growth and enhance its first-aid and paramedical care, Aéroports de Montréal has concluded a partnership agreement with Urgences-santé so that visitors to Montréal-Trudeau can count on the presence of paramedics in the terminal.

Since the beginning of April 2018, paramedics from the community response unit of Urgences-santé (URC) have reduced intervention time in the terminal.

Highlights

- In 2017, nearly 3,000 medically-related calls were received by Montréal-Trudeau’s first responders. Most of these involved issues related to fatigue, anxiety and stress, or pre-existing health conditions such as diabetes, asthma and blood pressure.
- Services provided by paramedics from Urgences-santé give Montréal-Trudeau passengers and workers access to dedicated resources who can provide a wide variety of paramedical care.
- The paramedics patrol the airport terminal by bike, speeding up their movements and increasing their coverage.

“Montréal-Trudeau will soon have 20 million passengers annually and needs to expand its service offering from every point of view,” said Philippe Rainville, President and Chief Executive Officer of Aéroports de Montréal. “This partnership with Urgences-santé increases intervention capabilities and improves the quality of our paramedical care for Montréal-Trudeau passengers and workers. Since we are continuing to grow, with an average of 50,000 passengers every day in our terminal, we are making every effort to ensure that the first stage of their trip is safe in all respects.”

“We thank Aéroports de Montréal (ADM) for this partnership opportunity,” said Nicola D’Ulisse, President and Chief Executive Officer of Urgences-santé. “I am delighted that Urgences-santé

has a permanent team of paramedics at the heart of the airport action. They are ensuring that paramedical care is available to travellers passing through each year.”

About Aéroports de Montréal

Aéroports de Montréal is the airport authority for the Greater Montréal area responsible for the management, operation and development of Montréal-Trudeau International Airport and of the Mirabel aeronautic and industrial park. The corporation employs 625 people.

About Corporation d’Urgences-santé

Corporation d’Urgences-santé is the largest ambulance organization in Québec. It employs 1,425 people, including more than 950 paramedics and 100 emergency medical dispatchers serving the population of Montréal and Laval. It receives more than 375,000 calls a year.

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Source:

Aéroports de Montréal

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